

ACTION FORM BRYAN CITY COUNCIL

DATE OF COUNCIL MEETING: 9/23/2014		DATE SUBMITTED: 09/05/2014	
DEPARTMENT OF ORIGIN: Information Technology		SUBMITTED BY: Cray Crouse	
MEETING TYPE:	CLASSIFICATION:	ORDINANCE:	STRATEGIC INITIATIVE:
<input type="checkbox"/> BCD	<input type="checkbox"/> PUBLIC HEARING	<input type="checkbox"/> 1ST READING	<input checked="" type="checkbox"/> PUBLIC SAFETY
<input type="checkbox"/> SPECIAL	<input checked="" type="checkbox"/> CONSENT	<input type="checkbox"/> 2ND READING	<input checked="" type="checkbox"/> SERVICE
<input checked="" type="checkbox"/> REGULAR	<input type="checkbox"/> STATUTORY		<input checked="" type="checkbox"/> ECONOMIC DEVELOP.
<input type="checkbox"/> WORKSHOP	<input type="checkbox"/> REGULAR		<input type="checkbox"/> INFRASTRUCTURE
			<input type="checkbox"/> QUALITY OF LIFE
AGENDA ITEM DESCRIPTION: Consideration of Annual Maintenance Agreement for Sungard HTE Application in the sum of \$94,127.35.			
SUMMARY STATEMENT: Required Annual Maintenance Agreement for City of Bryan's HTE/ONESolution Software Applications; the Maintenance Agreement Period is November 1, 2014, through October 31, 2015.			
<p>The software maintenance covers many items including 8x5 NBD (Next Business Day) telephone support and website access to HTE global support center. Also included are software patches and updates in addition to new releases as they become available with added features and enhancements to the software application.</p> <p>For reference, the previous five years of HTE software maintenance costs are as follows:</p> <p>2013-14: \$91,309.08 2012-13: \$89,377.28 2011-12: \$95,302.65 2010-11: \$98,494.65 2009-10: \$98,494.65 (reduction due to Bryan becoming a Beta test partner for ONESolution)</p> <p>HTE is a mission critical suite of applications used by numerous departments across the City. These applications include modules for all of the City's financial applications, as well as many other integrated systems. Some examples are Human Resources for employee tracking, Payroll, Building Permits and Inspections, Work Order management for Public Works, Land Management, and Code Enforcement case tracking.</p> <p>The City first installed HTE applications in 1997 starting with the Financial applications, and has since then grown to our current status of 17 applications and other related integrated features. The City has considerable resources (e.g., time and funds) invested in HTE applications and changing software at this time would be cost prohibitive.</p>			
STAFF ANALYSIS AND RECOMMENDATION: Staff recommends City Council approve the payment to Sungard for annual maintenance and support. The HTE/ONESolution application is sole source, and as such, if the support was not available and the application was to fail, the COB does not have the staff programming expertise to correct issues that may arise.			
Because of the proprietary nature and unique functionality of this software application, the vendor has not licensed or approved any other third party agency to provide software support.			

OPTIONS (In Suggested Order of Staff Preference):

1. Approve the annual maintenance and support agreement.
2. Do not approve the annual maintenance and support agreement, and provide staff direction.

ATTACHMENTS: HTE (Sungard) documents (pdf file)

FUNDING SOURCE: General Fund, IT Budgeted Line Item within the Equipment Maintenance/Software License Agreements.

APPROVALS: Hugh R. Walker, 09/04/2014

APPROVED FOR SUBMITTAL: Kean Register, 09-03-2014

APPROVED FOR SUBMITTAL: Janis K. Hampton, 09-15-14

Revised 04/2013