

## ACTION FORM BRYAN CITY COUNCIL

<b>DATE OF COUNCIL MEETING:</b> 9/22/2015		<b>DATE SUBMITTED:</b> 08/28/2015	
<b>DEPARTMENT OF ORIGIN:</b> Information Tech.		<b>SUBMITTED BY:</b> Cray Crouse	
<b>MEETING TYPE:</b>	<b>CLASSIFICATION:</b>	<b>ORDINANCE:</b>	<b>STRATEGIC INITIATIVE:</b>
<input type="checkbox"/> BCD	<input type="checkbox"/> PUBLIC HEARING	<input type="checkbox"/> 1ST READING	<input type="checkbox"/> PUBLIC SAFETY
<input type="checkbox"/> SPECIAL	<input checked="" type="checkbox"/> CONSENT	<input type="checkbox"/> 2ND READING	<input checked="" type="checkbox"/> SERVICE
<input checked="" type="checkbox"/> REGULAR	<input type="checkbox"/> STATUTORY		<input checked="" type="checkbox"/> ECONOMIC DEVELOP.
<input type="checkbox"/> WORKSHOP	<input type="checkbox"/> REGULAR		<input type="checkbox"/> INFRASTRUCTURE
			<input type="checkbox"/> QUALITY OF LIFE
<b>AGENDA ITEM DESCRIPTION:</b> Consideration of Annual Maintenance Agreement for Sungard Public Sector (SunGardPS), formerly SunGard HTE, application in the sum of \$97,689.36			
<b>SUMMARY STATEMENT:</b> This Council Action Form is for the required Annual Maintenance Agreement with SunGardPS for City of Bryan's public sector software applications; the maintenance period for this agreement is November 1, 2015, through October 31, 2016.			
<p>The SunGardPS software maintenance covers many items including 8x5 Next Business Day (NBD) telephone support and website access to the SunGardPS Global Support Center. Also included are patches, updates and new releases as they become available. All of these features and enhancements to the software application extends the functional life of the software.</p> <p>For reference, the previous five years of SunGardPS software maintenance costs are as follows:</p> <p style="margin-left: 40px;">FY15: \$94,127.08  FY14: \$91,309.08  FY13: \$89,377.28  FY12: \$95,302.65  FY11: \$98,494.65</p> <p>SunGardPS is a mission critical suite of applications used by the majority of departments across the City. The functional uses for this application provides real-time access to the general ledger, which incorporates accounts payable, budgetary reporting, accounts receivable, and asset management. Additional modules include human resources for employee tracking, payroll, building permits and inspections, work order management for public works, land management, and code enforcement case tracking.</p> <p>The City first installed SunGard HTE (now SunGardPS) in 1997 starting with the Financial applications, and has since grown to the current status of 17 SunGardPS modules and other related integrated features. The City has considerable resources (e.g., time and funds) invested in SunGardPS applications and changing software at this time is cost prohibitive.</p>			
<b>STAFF ANALYSIS AND RECOMMENDATION:</b> Staff recommends the City Council approve the payment to SunGard for annual maintenance and support. The SunGardPS application is sole source, and as such, if the support is not available and the application fails, the COB will not have programming expertise on staff to correct issues that might arise.			

Because of the proprietary nature and unique functionality of this software application, the vendor has not licensed or approved other third party agencies to provide software support.

**OPTIONS (In Suggested Order of Staff Preference):**

1. Approve the annual maintenance and support agreement.
2. Do not approve the annual maintenance and support agreement and provide staff direction.

**ATTACHMENTS:**

1. System Implementation Terms and Conditions (PDF document)
2. Detailed Cost Data and Agreements dating back to 1997 (PDF document)

**FUNDING SOURCE:** General Fund, IT Budgeted Line Item within the Equipment Maintenance/Software License Agreements (as budgeted in the FY16 Proposed Budget).

**APPROVALS:** Bernie Acre – 08/28/2015; Hugh R. Walker, 09/04/2015

**APPROVED FOR SUBMITTAL:** Kean Register, 9/1/2015

**APPROVED FOR SUBMITTAL:** Janis K. Hampton 9/1/2015

Revised 05/2013