

**Meeting Date** (?) 09/13/2016

**Subject Matter**\* (?) HTE Annual Maintenance  
This must match rolling agenda entry

**Department of Origin**\* INFORMATION TECHNOLOGY

**Submitted By**\* Bernie Acre

**Type of Meeting**\*  BCD  Special  Regular

**Classification**\*  Public Hearing  Consent  Statutory  Regular

**Ordinance**\*  None  First Read  Second Read  First & Only Read

**Strategic Initiative**\*  Public Safety  Economic Development  Quality of Life  Service  Infrastructure

**Agenda Item Description**\* Consideration of Annual Maintenance Agreement for Sungard Public Sector (SunGardPS) application in the sum of \$102,328.24.

**Summary Statement**\*

Required Annual Maintenance Agreement with SunGardPS for City of Bryan's public sector software applications; the maintenance period for this agreement is November 1, 2016, through October 31, 2017.

The SunGardPS software maintenance covers many items including 8x5 NBD (Next Business Day) telephone support and website access to the SunGardPS Global Support Center. Also included are patches, updates and new releases as they become available. All of these features and enhancements to the software application extends the functional life of the software.

For reference, the previous five (5) years of SunGardPS software maintenance costs are as follows:  
 FY16: \$93,386.53  
 FY15: \$94,127.08  
 FY14: \$91,309.08  
 FY13: \$89,377.28  
 FY12: \$95,302.65

SunGardPS is a mission critical suite of applications used by the majority of departments across the City. The functional uses for this application provides real-time access to the general ledger, which incorporates accounts payable, budgetary reporting, accounts receivable, and asset management. Additional modules include human resources for employee tracking, payroll, building permits and inspections, work order management for public works, land management, and code enforcement case tracking.

The City first installed SunGard HTE (now SunGardPS) in 1997 starting with the Financial applications, and has since grown to the current status of 17 SunGardPS modules and other related integrated features. The City has considerable resources (e.g., time and funds) invested in SunGardPS applications and changing software at this time is cost prohibitive.

**Staff Analysis & Recommendation**\*

Staff respectfully recommends the City Council approve the payment to SunGard for annual maintenance and support. The SunGardPS application is sole source, and as such, if the support were not available and the application were to fail, the COB would not have programming expertise on staff to correct any issues that might arise.

Because of the proprietary nature and unique functionality of this software application, the vendor has not licensed or approved any other third party agency to provide software support.

**Options**\*

(In Suggested Order of Staff Preference)

1. Approve the annual maintenance and support agreement.
2. Do not approve the annual maintenance and support agreement and provide staff direction.

**Funding Source**\* General Fund, IT Budgeted Line Item

**Attachments** FY17 HTE CAF Attachment.pdf 4.67MB

Please detail attachments and note attachments available for viewing in City Secretary's Office:

1. SungardPS quote, Master License Agreement

Dept. Head Signature

*Bernie Acre*

Deputy City Manager  
Signature

*Hugh R. Walker*

City Manager Signature



City Attorney Signature

*Janis K. Hampton*